

Case Study



CENTURYCITY
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Marinus Boshoff
Safety and Security Manager
CCPOA

PROJECT SUMMARY

Company

Century City Property Owners Association

Market

Mixed-Use Development & Security

Location

Cape Town, South Africa



Century City Mixed-Use Development & Security

Century City Property Owners Association (CCPOA), the body responsible for securing and maintaining the shared public spaces for the Century City precinct in Cape Town, was one of the first organisations in the country to deploy the comprehensive incident management platform Incident Desk, developed and distributed in South Africa by Solution House.

The system has recently been expanded with the introduction of a simplified access control and visitor management solution from Johannesburg-based At The Gate, which uses a handheld device and custom-developed Android app to monitor the flow of all vehicles in and out of entry points to buildings, estates, precincts and almost any other gated thoroughfares.

The Challenges

Marinus Boshoff, safety and security manager, CCPOA, says that although CCPOA has been using a license plate recognition (LPR) system with a database of suspicious vehicle information from a number of different sources, it needed a way to integrate this information with Incident Desk to provide real-time alerts when a suspicious vehicle is detected.

“With the introduction of At The Gate, we can now push that data to the access devices at booms and other entry points, and automatically get alerts in our control centre about suspicious vehicles as soon as a vehicle is scanned,” he says. “This gives us the time we need to proactively mobilise our staff to the incident, whereas before we would possibly have received the information about a suspicious vehicle too late to act on it.”

The Solution

At The Gate gives site managers instant access to information on a vehicle and driver once the license plate, license disk or driver’s card has been scanned. Using CCPOA’s comprehensive license plate database, any suspicious or flagged vehicle or driver immediately raises an Incident Desk alert, which is automatically sent to CCPOA management and patrol staff.





At The Gate director Barry Resnik says the system is configured to push the name and ID number of the expected driver in each vehicle, as well as the image of the driver on the front of the driver's license.

"This is a failsafe way to ensure the driver of the vehicle being scanned is correctly identified, and should he or she not be the person whose information was captured, an incident alarm will immediately be triggered," he says.

"Where this level of access control is particularly useful is in more serious criminally-linked cases, where the information in the database indicates, for example, a certain grouping of driver and passengers in a certain model and colour of car, which can quickly be corroborated by security staff who alert the proper authorities. Since alerts are raised in real-time, CCPOA has enough time to take the necessary steps before the vehicle leaves the precinct."

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The Results

Incident Desk is closely linked to a detailed map of the precinct, so not only can suspicious vehicles be pinpointed, but over time, Incident Desk helps generate hot-spot maps that give CCPOA management valuable data on the types, locations and times of incidents.

"Because we know when and where certain incidents occur – be it a criminally-linked vehicle or any other security-related incident captured by Incident Desk, we can start to analyse trends and even predict the likely occurrence of future incidents," he adds. "This has knock-on benefits in terms of how we allocate our staff and resources to proactively manage incidents across the precinct."

Solution House Director Tiaan Janse van Rensburg says the combination of Incident Desk and At The Gate gives CCPOA unprecedented control over vehicle access inside and around Century City, and the value of the combined system is worth much more than the sum of its parts.

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